

# Information on the processing by ING Bank Śląski S.A. of personal data of clients who make payments via imoje

Following the entry into force of and the need to apply Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as: the "**Regulation**"), ING Bank Śląski S.A. (hereinafter referred to as: the "**Bank**") hereby presents the below information regarding the rules of your personal data processing.

1. Your personal data are controlled by ING Bank Śląski S.A., with its registered office in Katowice, ul. Sokolska 34, 40-086 Katowice, entered in the Register of Entrepreneurs in the District Court for Katowice-Wschód, the Commercial Division No. 8 of the National Court Register under the number KRS 0000005459, with the share capital of PLN 130,100,000.00 and paid-up capital of PLN 130,100,000.00, an active VAT payer with the Tax Identification Number: NIP 634-013-54-75; phone number: +48 (32) 357 00 69, e-mail address: [abi@ing.pl](mailto:abi@ing.pl)
2. You may contact the Bank's Data Protection Officer by writing at the Bank's mailing address: ul. Sokolska 34, 40-086 Katowice, preferably with the annotation: "Data Protection Officer" or by e-mail at [abi@ing.pl](mailto:abi@ing.pl)
3. The Bank processes your personal data for the following purposes:
  - a) actions initiated by you to service payments for transactions you made via the imoje Service Platform at the online store cooperating with the Bank in which you made the purchase (hereinafter referred to as: the "**Online Shop**") and service of such payments by the Bank (legal basis – Article 6(1)(b) of the GDPR).
  - b) to transfer your personal data to other entities cooperating with the Online Shop, on the basis of an instruction given by the store to the Bank, provided you have authorised the Online Shop to transmit your personal data (legal basis – Article 6(1)(a) of the GDPR),
  - c) to fulfil legal duties imposed on the Bank pursuant to the applicable laws (legal basis: Article 6(1)(c) of the GDPR),
  - d) for internal administrative purposes of the Bank, including management analysis, statistical analyses, market trend research and reporting for the Company's internal purposes (legal basis – Article 6(1)(f) of the GDPR),
  - e) in order for the Bank to verify proper performance of agreements with the Online Shop, on the basis of your personal data concerning information about payments made by you, that will be transmitted to the Bank by the Online Shop (legal basis – Article 6(1)(a) or (f) of the GDPR).
4. In addition to purposes indicated in item 3 (the primary purpose), the Bank may process your personal data for other lawful purposes (the secondary purpose) when the primary purpose and the secondary purpose are strictly correlated. As part of such processing, the Bank – acting pursuant to Article 6(1)(f) of the GDPR – also envisages personal data processing for the following secondary purposes: (a) transferring your personal data to its archive database and/or (b) audits or investigation proceedings and/or (c) implementation of management control mechanisms and/or (d) statistical research, (e) business-, economic or legal advisory services that may be provided to the Company, and (f) to recover amounts due.
5. Your personal data will be processed for purposes defined in points (d), (f) and (g) of item 3 and in item 4 in relation to the existence of a legitimate interest pursued by the Bank.

6. In relation to the personal data processing for purposes defined in items 3 and 4, your personal data may be made available by the Bank to other recipients or categories of personal data recipients which may include:
  - a) Online shops cooperating with the Bank due to the Bank's servicing the payments made by you to such shops,
  - b) entities cooperating with the Online Shop if you consented that the Online Shop transmit your personal data to such entities, when the Bank transmits such personal data on the instruction of the Online Shop, in accordance with the agreement between the Bank and the Online Shop.
7. Your personal data will be processed for a period justified to achieve the purposes indicated items 3 and 4, that is for a period of 6 years from the day of their receipt by the Bank
8. As regards the processing of your personal data, you have the following rights:
  - a) the right to access your personal data,
  - b) the right to have your data rectified if they do not reflect the reality,
  - c) the right to have your data removed or to restrict the processing of your data,
  - d) the right to file an objection to the processing of personal data, and
  - e) the right to data portability.
9. Where your personal data are processed on the basis of consent, you have the right to withdraw your consent at any time. The withdrawal of consent will not affect the lawfulness or the legal basis of data processing based on consent before its withdrawal.
10. The President of the Office for Personal Data Protection or any other authority that will replace him/her is the supervisory authority for the Bank in terms of personal data. You have the right to lodge a complaint with the regulatory authority
11. The Bank processes personal data that were obtained directly from you or via the Online Shop due to the fact that the Bank provides a service for the Online Shop, whereby the Bank provides the infrastructure for payment service that you may use. Furthermore, the Bank may process your personal data received from entities cooperating with the Bank and processing your personal data on the basis of your consent.
12. If you give your personal data in order to take actions aimed at the service of payment for a transaction you effected via the Service Platform and such payments are serviced by the Bank, giving data is required in order to execute such a payment.
13. Processing of your personal data may involve profiling if the Bank assesses the personal data because it is willing to present you with personalised information on services that you might be interested in. You have the right to object to such processing of your personal data, in which case the Bank will no longer process your personal data for that purpose.